January 27, 2021

Dear Staff,

I received an update from CCHD on vaccines. Please see below.

Please note there is some updated guidance from the Pennsylvania Department of Health, healthcare related personnel in schools such as school counselors, school psychologists, social workers and other in-person health services providers (in direct contact with low incidence students), are able to receive COVID-19 vaccination within Phase 1A. If you believe you qualify for this group, please see the end of this message on update from CCHD. Please note, that registration is dependent upon vaccine availability, which we know is limited at this time.

In addition, Delaware County opened a COVID-19 Call Center on Monday, Jan. 25, to answer COVID-19 related questions from individuals, organizations, and businesses.

The COVID-19 Call Center will be open Monday through Friday, between the hours of 8:30 a.m. and 4:30 p.m. In addition to responding to phone calls, the Center will also respond to emailed inquiries.

**Phone:** (484) 276-2100  
**Email:** Covid19Resources@co.delaware.pa.us

While the Call Center staff will attempt to answer all COVID-19-related questions, the immediate mission will be to address questions related to the County’s updated COVID-19 vaccination plans and to provide assistance to individuals interesting in receiving a vaccination or test. The Call Center staff’s focus will be:

- Working with residents to determine their vaccination phase
- Assisting Phase 1A residents who have been unable to complete the Phase 1A Vaccine Interest Survey using the online registration
- Helping residents locate convenient COVID-19 testing sites and, if needed, help them register to receive a test through a county-sponsored testing site
- Answering general questions about COVID-19 testing and vaccinations

***CCHD Update ***

Despite all that continues to evolve with vaccine availability there is some good news to share!

Following additional guidance from the Pennsylvania Department of Health, healthcare related personnel in schools such as school counselors, school psychologists, social workers, and other in-person health services providers, are able to receive COVID-19 vaccination within Phase 1A. Please share this notification with the appropriate staff.

Inquiries about available vaccination appointments can be at the following locations.

**Chester County Hospital:** [https://www.chestercountyhospital.org/about/chester-county-hospital-covid-19/chester-county-hospital-vaccination-distribution-information](https://www.chestercountyhospital.org/about/chester-county-hospital-covid-19/chester-county-hospital-vaccination-distribution-information)

**Mainline Health:**

MLH will be using Epic and MyChart for the vaccination process. All individuals who wish to be vaccinated must have an active Main Line Health MyChart account. Interested individuals can sign up for MLH MyChart here: [https://my.mainlinehealth.org/mychart/signup](https://my.mainlinehealth.org/mychart/signup). For assistance, please call the 24/7/365 portal help desk at 484.580.1080.

The Main Line Health physician liaison team will work with you and your team for a list of employees who will be vaccinated. They also ask that you appoint one person in the practice to be the point person for this project. Your practice administrator/office manager is probably the best person to fill that
role. The physician liaison team will need their name and direct contact information so they can contact them with any questions or clarifications.

Please be patient with the physician liaison team as they try and expedite this process. They will get to every practice as quickly as possible.

When the liaisons do call, please be prepared to offer a list of employees in your office who work in patient-facing roles and who are interested in receiving the vaccine. Please do not send the names of employees who do are choosing not to be vaccinated. Any employee who wishes to be vaccinated will need to have an active MyChart account, and should also be prepared to offer the following information:

- Name as it appears in MyChart
- DOB
- Address as it appears in MyChart
- Medical Record Number from MyChart
- Last 4 digits of Social Security number
- Role in practice—roles must be patient-facing
- Personal contact phone number (Cell Preferred)

Crozer Health: https://www.crozerhealth.org/health-resources/crozer-health-vaccination-distribution-information/

Mercy Fitzgerald: https://www.trinityhealthma.org/covid-19/

Phoenixville Hospital, Brandywine Hospital, Jennersville Hospital: https://www.towerhealth.org/locations/phoenixville-hospital

Chester County Health Department: https://echdcovid.as.me/cvdmrdnx

Delaware County Sites: Call 484-276-2100, or email covid19resources@co.delaware.pa.us

Additional locations: https://www.health.pa.gov/topics/programs/immunizations/Pages/COVID-19-Vaccine-Providers.aspx#map

There is no guarantee that appointments will be available!